designDATA

IT Services Overview

WHO WE ARE

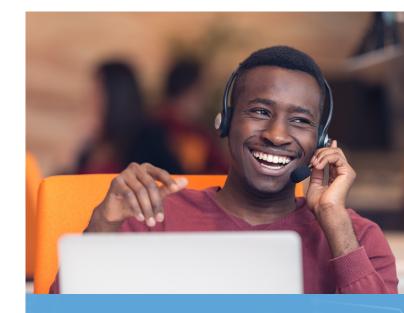
designDATA is a leading IT managed services provider in the association and nonprofit sector.

Associations and nonprofits have a unique set of needs. We will provide your organization with cost-effective managed technology solutions that fit your teams' requirements at every level.

We'll help you align IT operations with your organizational priorities and ensure your staff have the resources they need to excel. designDATA provides 24/7 tech support, data center and cloud services, robust cybersecurity solutions, exceptional end-user training, and enterprise-level consulting services.

CORE COMPETENCIES

- MANAGED IT SERVICES WITH 24/7 SERVICE DESK
 - Dedicated Support for Apple & Windows Devices
 - Staff Training
 - Hardware as a Service (HaaS)
- FLEXIBLE DATA CENTER & CLOUD SOLUTIONS
- CYBERSECURITY SERVICES
- PRODUCTIVITY & AUTOMATION TOOLS/POLICIES
- IT ASSET MANAGEMENT
- ENTERPRISE-LEVEL IT CONSULTING & STRATEGY
- PROCUREMENT SERVICES
- AZURE CLOUD SERVICES



WHAT OUR CLIENTS SAY

"My office completely outsourced our IT support to designDATA when our IT person retired 5 years ago. This was the best decision we ever made. designDATA was able to throw all of their resources our way. This included help desk support, analyzing our IT and network status, advising on what we needed to do to address deficiencies and then taking care of them, keeping us operating smoothly on a daily basis, and advising us on future goals and needs. Their service has been invaluable."

- DIRECTOR FOR ADMINISTRATION, NATIONAL ASSOCIATION

CONNECT WITH US

ask@designdata.com

301-921-6696

610 Professional Drive, Ste 102 Gaithersburg, MD 20879

DESIGNDATA.COM



Empower Your Association with Guided IT Solutions

Associations like yours rely on designDATA for IT solutions that give you the support you need, whenever you need it.



Strategic Technology Assessment

We review your current processes and technology, then customize a strategic solution that mitigates risks and improves productivity.



Enterprise Support

This is provided for all devices and platforms. Our team values both Apple and Windows, and our trained technicians are ready to support you and answer your call.



Team-Based Approach

Connect with supportive and familiar IT professionals every time you call. Our team of experts are there to guide you and include you in IT strategies important to you.



Staff Productivity and Security Training

Our dedicated team of training professionals provides weekly productivity and cybersecurity sessions. Training will ensure that you and your team can make the most out of your business toolkit while strengthening your "human firewall."



Cybersecurity Focused

Mitigate risks, be confident in your cyber insurance, and feel comfortable leading your business. We support you and ensure that you and your team are prepared for the worst.



HaaS (Hardware-as-a-Service)

Take your hardware expenditures from CapEx to OpEx, and enjoy scalability while avoiding downtime when faced with hardware troubles.



Strategic, Proactive and Tactical Communication

Experience regular touchpoints for your day-to-day IT support while aligning your IT and business strategies with a dedicated and diverse team of IT professionals.

Say goodbye to IT-related pain and hello to quality solutions from an IT service provider you can trust.

